

AccordMint Service Agreement

Fritz Consulting LLC • AccordMint website • Version 2026-10-19

What you are agreeing to. “We” means Fritz Consulting LLC, which provides the services offered through AccordMint. “You” means the customer accepting these terms. We help you describe your home repair project to compare buying options. Submitting a project does not order construction or commit you to additional services.

Services and price. The basic project-description service costs \$50. Source lists and bid solicitation cost \$25 each when ordered. Payment with submission authorizes a work order on draft project-description only. Your selected level of services, deliverables, pricing, and timing will be in a written order. Extra work needs your written approval; email is sufficient. A project order may change these terms only if it identifies the change and you accept it.

Your decisions and our limited authority. You confirm that you own the property or have permission to request help, and that your information is accurate to the best of your knowledge. For services you order, you authorize us to request quotes and share only necessary project information with potential contractors. You may revoke that authority in writing. We cannot sign contracts, order construction, spend or hold your money, or accept work for you. You choose, hire and pay contractors. Contractors manage their work, safety, permits and warranties.

Advice and project information. We provide procurement assistance, not legal, engineering, design, inspection or trade services. Estimates are planning opinions. We do not guarantee contractor performance, savings, prices or completion dates. We may use AI and service providers to prepare materials, with human review. We protect your nonpublic information with reasonable care and use it to provide the service. Do not upload passwords, payment-card details, Social Security numbers or medical information. We will not publicly use your photos or identity without permission.

Your materials and our responsibility. After payment, you may use and share the final project documents for your project; we retain our reusable templates and methods. Report a material problem within 10 days of delivery so we can correct it or refund the affected service fee. You may cancel by written notice; you owe only for approved work already performed and approved costs that cannot be canceled, subject to any applicable refund rights. Where law permits, our liability for an assignment is limited to the greater of its fees or \$2,000. This limit does not cover fraud, intentional or grossly negligent conduct, injury we cause, confidentiality breaches, or rights and remedies the law protects.

Resolving disagreements. Contact us through the website with the problem and requested solution. We will try to resolve it promptly. Where legally permitted, both parties agree to bring eligible money claims only in a small claims court serving Cuyahoga County, Ohio. Claims that small claims court cannot hear may proceed in another court with authority. Ohio law applies. These terms do not take away protected consumer rights, required cancellation rights, regulatory complaints or court-ordered transfers.

Electronic acceptance. By checking the agreement box and submitting, you agree to this version and electronic records. You can save a copy. We record the version, acceptance date and your account or project ID. Later changes require your acceptance before they apply to a new order.